

Visitor's Charter



During your visit to Burnham on Sea Food & Drink Festival we promise to:

Provide a good quality experience to you, regardless of how much money you are planning to spend. The festival is more than just a shopping opportunity; there will be things to learn, to taste, to have a go at and plenty of chances to take part.

Be responsive to your needs and those of your family and guests. All our venues are wheelchair & mobility scooter accessible. There are children's activities. Dogs are very welcome! There are water bowls around the festival site. There are stewards available to help throughout the day.

Ensure all areas are welcoming, safe and clean. There are First Aid points in all venues. Most of our stalls & activities take place indoors. Public toilets & seating areas are well signposted. All of our food & drink traders have an Environmental Health rating certificate.

Reduce the impact we have on the environment and encourage our visitors to do the same. We recycle all waste where possible and traders take their waste home with them for recycling. We help visitors walk to the event rather than drive by holding it in the town centre. We work with public transport services to cut down car miles.

Support the local community. We do this by hiring community venues, involving local groups, providing training & work experience to volunteers. We involve students from local colleges, schools & nurseries. We aim to bring thousands of visitors into the town centre to introduce them to the vibrant independent retail and culture in Burnham on Sea.

Involve local businesses. We encourage local businesses to take part in many ways. Our generous sponsors and partners enable us to offer more variety to a wider audience. We always use local suppliers where possible. We offer low cost stalls to local traders & bursaries to new traders. We promote all the businesses that get involved at every opportunity.

Care about health. We do not believe in unhealthy food! Food is fuel. A healthy attitude towards how to eat and the knowledge to make the best food choices for ourselves are at the heart of the festival. We do education work between festivals. There are chances to learn about fitness, losing weight, gaining weight, growing your own food, volunteering, exercise and preparing all manner of fabulous dishes. Food should be fun too.